

Network Operations Center

Network Operations Center (NOC)

eMASON has established its NOC to provide corporate clients with the most reliable and value-added corporate solutions.

Our NOC is a high-tech monitoring center equipped with powerful hardware and software tools and managed by dedicated support engineers. Operating 24 hours a day, 7 days a week, the NOC offers oversight of problems, configuration and change management, performance and policy monitoring, reporting, scheduling, and documentation by utilizing sophisticated network management, monitoring and analysis tools. The NOC is well positioned to serve our growing list of corporate customers.

NOC features and benefits

The NOC provides the following quality benefits and capabilities:

- Monitoring all connectivity links and network devices
- Ensuring continuous operation of servers and services
- Troubleshooting of all network and system related problems
- Opening tickets to track and document resolution of problems
- 24 hours a day, 7 days a week operation by highly skilled network and database professionals

How NOC functions

The NOC is fully equipped with sophisticated network management, monitoring and analysis tools. The NOC is at the service of all corporate clients and proactively monitors all infrastructure components. eMASON has ability to quickly resolve mission-critical failures, using its unique expertise and troubleshooting techniques, thus adding more value to Client services.

eMASON, Inc. is an innovative software as a service (SaaS) solution specializing in secure web-based business process automation software through its Clarifire application. The secure private cloud environment provides an easy to use solution for any industry. eMASON's clients include Fortune 500 companies. Based in Clearwater, Florida, eMASON is one of the nation's fastest-growing private companies as ranked in the 'Inc. 500.'

**For more information,
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